



Company:
INCA

Website:
<http://www.industriasnacionales.com>
Contact: Franklin Arosemena

Number of employees:
800 employees

Industry:
Construction

Software platform:
Windows Server 2003
Windows SharePoint Services 2003
Microsoft Office InfoPath 2003

About INCA

INCA was established in 1947 and has been producing since the beginning quality standard construction materials. It serves market regions through out the Americas, including central America, Caribbean, north and south America.

The Challenge (Objective)

In INCA, the company training requests forms were made in paper and were tracked manually and they needed to automate the process of requesting training inside the organization. They have hundreds of employees that every day presents their needs to the training department in human resources. Because of this, they wanted a way employees could fill out an electronic form in InfoPath, save it to SharePoint and have a control of hierarchy of approval the form should follow.

The Solution

They installed Flowprise because of the easiness of building workflows. They were able to run a pilot in a manner of days and realize this was the solution we were looking for. Besides, the functionality that Flowprise provided for routing requests to managers and directors in the company without building multiple workflows was unique to their needs.

They bought a server dedicated for SharePoint and Flowprise. Because of Flowprise integration with SharePoint using web parts and InfoPath task pane users didn't need any formal training, they adapted very well.

They have save lots of time and costs. They are able to track training requests and complete them in a more efficient manner. At this moment they are evaluating other processes inside the company to automate them using Flowprise.